

RESORT POLICIES

Reminders to our Valued Guests:

- Check-in Time: 2:00pm, Check-out Time: 12:00 noon
- Pay as you check-in
- For credit card transactions, please present your Credit Cards & ID's for swiping.
- Restaurant, Telephone Bills, Laundry, etc. must be paid at the time of delivery unless prior credit arrangement is made with the management.
- Please settle your accounts in full when checking out.

Guidelines for Hotel Guests who bring their Food (Cooked and Uncooked), Beverages and Paid Corkages:

- Cooking and eating in the room is strictly prohibited.
- Food and Beverages are not allowed inside the room, restaurant, beach bar or inside the serving areas.
- Food and Beverages should be stored in the car and consumed in the picnic area only.
- Kitchen staff is prohibited from cooking food of hotel guests.
- Glasswares, flatwares & silverwares will not be provided to guests who paid corkages.
- Use of picnic area is until 9:00PM only.
- The management will not be responsible for any valuables or goods missing from beach area, picnic areas or any vehicle.

Hotel Reservations:

For advance reservations thru bank deposit, 50% cash deposit should be settled to By the Sea Resort and Realty Dev't Corp. with BPI Bank Account Number 8781-001148 at least 5 working days before check-in date. Fax or e-mail us a copy of the deposit slip and bring the original deposit slip upon arrival at the hotel. Balance should be paid in full upon checking-in. Personal and company cheques will not be honored. Only cash and major credit card payments will be accepted. For reservations to be confirmed, wait for an e-mail confirmation from By the Sea Resort Hotel.

Telephone Nos.:

(+6347) 222 - 4560
(+6347) 222 - 2895

Manila Line:

(+632) 579 - 3498

TeleFax Nos.:

(+6347) 223 - 4346

Mobile No.:

(+63923) 658-2084

E-mail:

inquiry@bythesea.com.ph



Guidelines on Hotel Booking Cancellations:

Deposits are forfeited for the following reservations:

1. Cancellations 24 hours before and the day of the reservation.
2. Cancellations on convention days, weekends and holidays.
3. Not applicable on group reservations with contracts.

Hotel Booking Cancellation Charges:

30% - 48 hours before reservation (except instances stated above)

20% - 3 days to a week before reservation (except instances stated above)

10% - beyond one week (except for instances stated above)

** For credit card payments, an additional 5% will be charged on top of the cancellation charge.*

Telephone Nos.:

(+6347) 222 - 4560
(+6347) 222 - 2895

Manila Line:

(+632) 579 - 3498

TeleFax Nos.:

(+6347) 223 - 4346

Mobile No.:

(+63923) 658-2084

E-mail:

inquiry@bythesea.com.ph

