

RESORT POLICIES

Reminders to our Valued Guests:

- Check-in Time: 2:00 P.M., Check-out Time: 12:00 Noon
- Pay as you check-in
- For credit card transactions, please present your Credit Cards & ID's for swiping.
- Restaurant, Telephone Bills, Laundry, etc... must be paid at the time of delivery unless prior credit arrangement is made with the management.
- Please settle your accounts in full when checking out.

Guidelines for Hotel Guests who bring their Food (Cooked and Uncooked), Beverages and Paid Corkages:

- Cooking and eating outside food in the room is strictly prohibited.
- Food and Beverages outside are not allowed inside the room, restaurant, beach bar or inside the serving areas.
- Food and Beverages outside should be stored in the car and consumed in the picnic area only.
- Kitchen staff are prohibited from cooking outside food of hotel guests.
- Glasswares, flatwares & silverwares will not be provided to guests who paid corkages.
- Use of picnic area is until 9:00 PM only.
- The management will not be responsible for any valuables or goods missing from beach area, picnic areas or any vehicle.

Hotel Reservations:

For advance reservations, thru bank deposit, 100% cash payment should be settled to By the Sea Resort and Realty Dev't. Corp. with BPI Bank Account Number 8781-001148 at least 5 working days before check-in date. Fax or e-mail us a copy of the deposit slip and bring the original deposit slip upon arrival at the hotel. Personal and company cheques will not be honored. Only cash and major credit card payments will be accepted. For reservations to be confirmed, wait for an e-mail confirmation from By the Sea Resort Hotel.

Telephone Nos.:

(+6347) 222 - 4560
(+6347) 222 - 2895

Manila Line:

(+632) 579 - 3498

TeleFax Nos.:

(+6347) 223 - 4346

Mobile No.:

(+63925) 502 - 7456

E-mail:

inquiry@bythesea.com.ph



Guidelines on Hotel Booking Cancellations:

Deposits are forfeited for the following reservations:

1. Cancellations 24 hours before and the day of the reservation.
2. Cancellations on convention days, weekends and holidays.

Not applicable on group reservations with contracts.

HOTEL BOOKING CANCELLATION CHARGES:

60% of the total amount — if guests are already checked in and would like to cancel remaining reservations (except instances stated above)

60% of the total amount — 48 hours and beyond (except instances stated above)

50% of the total amount — One week and beyond

For credit card payments an additional 5% will be charged on top of the cancellation charge.

ABOVE CANCELLATION CHARGES WILL BE APPLIED TO WALK-IN GUESTS ONLY.

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